



Familias en Acción

Culturally Competent Care for Latinos: Training for Healthcare Professionals

This in-person four hour training was developed by **Familias en Acción**, an agency that delivers cultural competence training for health professionals and health education for the Latino community. This short, four module course gives participants an important foundation in culturally sensitive issues that can arise in every interaction with patients and families. The result will help you and your organization better serve your Latino patients and their families leading to improved health outcomes.

Course Outline:

Module 1: Latinos and Care

Module 2: Building a Cross Cultural Relationship

Module 3: Patient Centered Care for your Latino Patients

Module 4: Difficult Discussions with your Latino Patients

Program Highlights:

Strategies for building patient engagement

Culturally appropriate chronic disease management

Integrating community health workers and patient navigators into care coordination

Didactic and interactive training with group discussion of case studies



There is no cost to attend this conference.

Nurses wanting Continuing Education Units (CEUs):

This course provides 4 CEUs through the California State University Institute for Palliative Care for a fee of \$50.

Other credits may be available. A **Certificate of Attendance will be provided to all attendees.**

In addition, a free 2 hr. Health Empowerment class will be offered to Spanish speaking clients the evenings of Wed.

1/21 (Ada Co) and Thurs. 1/22 (Canyon Co). Please call

Margie for more information 367-4096.

Who Should Take This Course:

Health professionals who serve Latinos with chronic disease and cancer—

Physicians

Physician Assistants

Nurses

Nurse Practitioners

Medical Assistants

Social Workers

Chaplains

Community Health Workers

Patient Navigators

Healthcare Administrators

Case Managers

Patient Advocates

Class size is limited, so sign up early! Sign in will begin 30 minutes before the start of each program
Program will be repeated at 3 different venues & times over 3 days. **SIGN UP FOR ONLY ONE!**

Doesn't matter where you work—it's fine to attend whichever venue/day works best for you!

Wednesday, January 21, 2015 at St. Luke's Boise Anderson Center, Ada 3 (bring your lunch) 12-4pm

Thursday, January 22, 2015 at Saint Alphonsus Nampa, Summer room (bring your lunch) 12-4pm

Friday, January 23, 2015 at Saint Alphonsus Boise, McCleary Auditorium (bring your lunch) 9:00am-1:00pm

Register for class by email: margzamz@sarmc.org or call Margie at 208-367-4096: provide name, discipline, event date & location, your contact phone and email.